

# FOCUS A ROADMAP FOR TRANSFORMING THE METRO MEMPHIS ECONOMY

EXECUTIVE SUMMARY

METROPOLITAN BUSINESS PLAN

#### FOCUS: A ROADMAP FOR TRANSFORMING THE METRO MEMPHIS ECONOMY

## A METROPOLITAN BUSINESS PLAN PREPARED IN COLLABORATION WITH THE BROOKINGS INSTITUTION METROPOLITAN POLICY PROGRAM

OCTOBER 2014

### MEMPHIS & SHELBY COUNTY REGIONAL ECONOMIC DEVELOPMENT PLAN STEERING COMMITTEE

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**A C Wharton, Jr.** Mayor of the City of Memphis Darrell Cobbins President, Universal Commercial Real Estate

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**Derwin Sisnett** CEO, Gestalt Community Schools

Blair Taylor Memphis Fast Forward Liaison

**Floyd Tyler** President, Preserver Partners

#### Project Management and Financial Support

EDGE-Economic Development Growth Engine for Memphis & Shelby County

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John Lawrence, Manager of Strategic Economic Development Planning

**Contract Assistance** Chris Przybyszewski

RocketFuel Southern Growth Studios

#### Strategic Partners

Memphis Fast Forward Initiatives Memphis & Shelby County Growth Alliance PeopleFirst Partnership

The University of Memphis Dr. Charles Santo, Director, Graduate Program in City & Regional Planning Kevin Boggs, Assistant Vice President Tech Transfer

## For More Information

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eaders from Memphis and Shelby County have come together to envision a new framework for growth that builds on our region's assets and heritage while catalyzing new strengths and advantages for the 21st century.

Focus: A Roadmap for Transforming the Metro Memphis Economy represents a major milestone for Metro Memphis, the result of a profound conviction that communities across the region share a common economic destiny. Our long-term success depends on the choices that we make both now and moving forward. Strategically aligning our regional agenda around transformation to a competitive 21st century economy represents the first move.

For more than two years, leaders from across the public and private sectors have worked to assess the strengths and weaknesses of the Metro Memphis regional economy–its trajectory, challenges, and opportunities. Working in partnership with The Brookings Institution Metropolitan Policy Program and RW Ventures of Chicago, we engaged more than 150 leaders from business, government, universities, and nonprofits to develop this roadmap for change.

We recognize that we live in a world where metropolitan regions-not individual cities-are the engines of economic growth. We know that what benefits Germantown also benefits Collierville, and what improves Bartlett will be a boon to Arlington. We understand that knitting the interests of the region into a shared vision is necessary in order for the region to prosper.

Metro Memphis has a lot to build on-global logistics and multi-modal transportation assets that, while maturing as a sector, continue to offer an unparalleled platform for growth as an advantage and magnet for firms that depend on rapid turnaround and just-intime delivery.

We intend for **Focus: A Roadmap for Transforming the Metro Memphis Economy** to represent only the first step in ongoing work anchoring planning in rigorous analysis of our assets, understanding the market dynamics that shape our economy, and designing strategies that will improve our economic performance. We are confident that this long-term course will generate greater opportunity for more of our people and communities.

When the region unites behind a singular vision for growth, it will gather the momentum, resources, and talent required to move it forward. Such progress will require leadership and steadfast commitment from all of us working together. We invite you to join with us in carrying out this ambitious agenda.

P. Richards Churchi

Christine P. Richards, FedEx Executive Vice President, General Counsel and Secretary

Mark H. Luttrell, Jr., Mayor, Shelby County



A C Wharton, Jr., Mayor, City of Memphis



rom its historic beginnings, when cotton was king, Metro Memphis has emerged as a global center for transportation and logistics, moving billions of dollars in goods through the region on planes, trains, barges, and trucks.

"Metro Memphis possesses considerable assets and strengths from which to build. The new global economy requires adaptation and a new model of working together-and it requires focus."

The region's standing as the home of FedEx World Headquarters fueled growth through an extensive network of firms and supply chains, making Metro Memphis one of the most highly specialized logisticsdriven economies in the United States.

As the airfreight industry matures and the global economy shifts increasingly toward competition based on knowledge and innovation, Metro Memphis must define a new course to stimulate new growth opportunities and build new areas of strength in this next economy.

The region confronts three critical challenges as it sets this new course: the need to shift toward more advanced production sectors; the need to build the skills required for higher-quality jobs; and the need to generate greater opportunity for residents throughout the region.

With economic output that the Bureau of Economic Analysis totaled at \$66.8 billion in 2012, a population of 1.3 million, and a job base that reached 610,000 in 2013, Metro Memphis underpins the economic health of the entire Mid-South. It encompasses eight counties, with Shelby County at its center, and is the 41st largest metropolitan area and the 46th largest economy in the United States.

The need to change course is compelling: Metro Memphis ranks in the bottom half of the nation's large metropolitan regions on most measures of economic performance and continues to struggle in its recovery from the Great Recession.

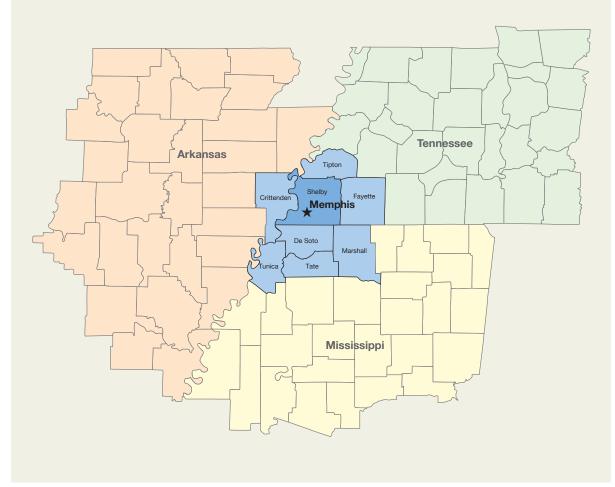
Today, it trails behind the nation in economic output growth as well as in productivity and wages. The region's job base remains 3 percent lower than at the beginning of the last decade, and median household



income declined 16 percent over the same period– 5 percentage points more than the comparable national decline. The region had the 10th highest poverty rate among metropolitan regions in the country, at 19.9 percent in 2012.

These trends impact individuals, families, and communities, as well as the region as a whole. To address them, FedEx Executive Vice President Christine P. Richards; Shelby County Mayor Mark H. Luttrell, Jr.; and Memphis Mayor A C Wharton, Jr. convened leaders from the region's public, private, and civic sectors to develop a pragmatic plan to foster a more sustainable and inclusive economy.

#### **GREATER MEMPHIS METROPOLITAN REGION**



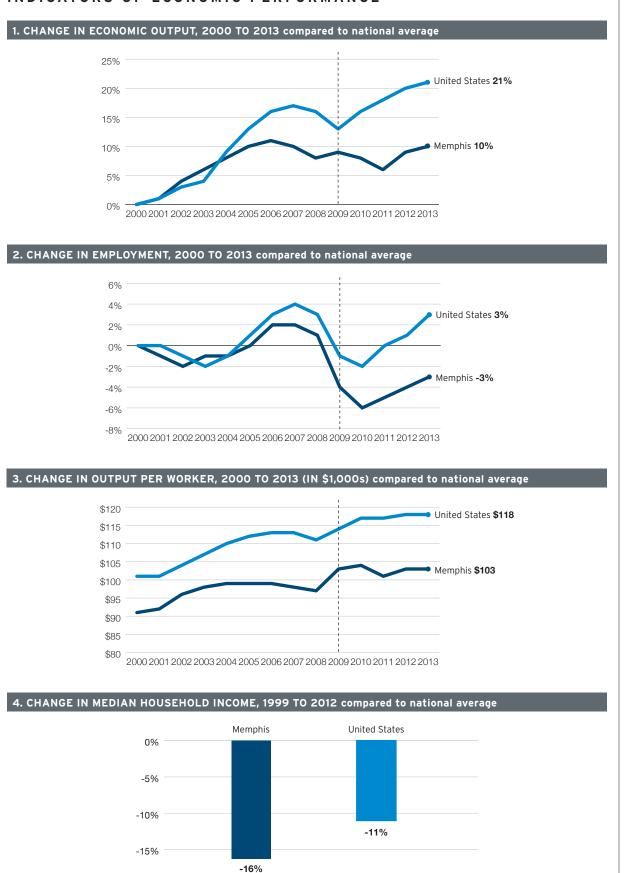
Based on rigorous market analysis, *Focus: A Roadmap for Transforming the Metro Memphis Economy* advances seven strategies for navigating changes underway in the global economy. Its vision calls for the Metro Memphis region to emerge as a "global leader in the development, production, and distribution of high-value goods and services, a model of broad-based cooperation and inclusive growth." It sets four aspirational goals:

- Solidify the Metro Memphis region as the preeminent center for multi-modal movement of goods, specializing in solutions for high-value, just-in-time products.
- Establish the region as a hub for innovation, production, and exports in targeted sectors, including notably strong areas such as diagnostic services and medical devices.

- Create opportunity by improving workforce skills and access to career jobs, benefiting both businesses and residents throughout the region.
- Become a model for regional collaboration, building ongoing capacity for leaders to assess the region's standing in the global marketplace and shape continuing strategic development and implementation.

Metro Memphis possesses considerable assets and strengths from which to build. The new global economy requires adaptation and a new model of working together-and it requires focus.

# THE GREATER MEMPHIS REGION LAGS THE NATION IN CRITICAL INDICATORS OF ECONOMIC PERFORMANCE



FOCUS: A ROADMAP FOR TRANSFORMING THE METRO MEMPHIS ECONOMY

-20%

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# THE NEXT ECONOMY

o gain a foothold in the new economy, the Metro Memphis region must embrace the fundamental transformation underway in the global economy–where knowledge assets centered on people and technology concentrate and drive higher productivity in metropolitan areas.

The acceleration of technology, innovation, and globalization are changing the dynamics of productivity and economic growth. Market dynamics are more fluid and geared to reward continuous innovation in products, production techniques, and business models.

The global economy also is evolving rapidly toward even greater integration, with goods, services, talent, capital, and supplier relationships seamlessly crossing national boundaries. And metropolitan regions have emerged as the vital hubs for these activities, the engines of the new economy.

BROOKINGS METROPOLITAN POLICY PROGRAM This more dynamic environment demands a new approach to economic development: one that is anchored in a deep understanding of the region's market strengths and weaknesses and focused on carefully calibrated strategies designed to leverage those strengths and foster a culture of collaboration between public and private sector institutions and leaders.

Additionally, all areas within a region-its neighborhoods and its populations-are inextricably linked. Regions that develop and deploy more of their human, land, and business assets perform better in the long run because they waste fewer resources and escape the social burden of concentrated poverty.

Regions with the greatest capacity to understand this confluence of forces, think strategically, act globally, and build on their assets will forge ahead in this new environment. Those that do not will fall further behind.



# MARKET ASSESSMENT

or more than three decades, Metro Memphis' strength as a global hub for logistics and transportation defined and drove its economy, but the region can no longer rely on it to be the dominant engine of growth it has been in the past.

The mandate for Metro Memphis is to solidify its standing as a global hub for the movement and distribution of goods while also diversifying its economy to fuel new growth opportunities and create better jobs.

Focus: A Roadmap for Transforming the Metro Memphis Economy is designed to navigate that transition. Grounded in analysis of the region's assets and challenges, it draws on the insights of partners and stakeholders from across the region and builds on significant work already underway to strengthen the region's economic clusters, educational attainment, entrepreneurial culture, and innovation capacities. The full market assessment can be found at www.metromemphisplan.com.



**1** THE REGION MUST DIVERSIFY ITS ECONOMY BY BUILDING UP SPECIALIZA-TIONS IN SECTORS THAT LEVERAGE ITS GLOBAL LOGISTICS HUB, INCLUDING BIOTECHNOLOGY, BIOLOGISTICS, MEDICAL DEVICES, AND DIAGNOSTICS.

The FedEx corporate headquarters and its multiple operating companies anchor the region's most dominant cluster. Transportation, distribution and logistics account for 127,000 jobs-one out of every five in the region and nearly four times the average concentration of those jobs in other U.S. regions.

BROOKINGS METROPOLITAN POLICY PROGRAM With five Class 1 railroads, the nation's fourth largest inland river port, and the convergence of multiple highway systems, Metro Memphis' advantages in transportation are multi-modal. Logistics and transportation reach into virtually every corner of the economy. They generate more than one-quarter of the region's total economic output and draw firms and sectors to the region that find competitive advantage in high-efficiency distribution, rapid turnaround, and world-class logistics support.

Employment in the core logistics sectors– transportation and warehousing–has plateaued, however, declining during the recession and then returning to slightly more than 60,000 last year.

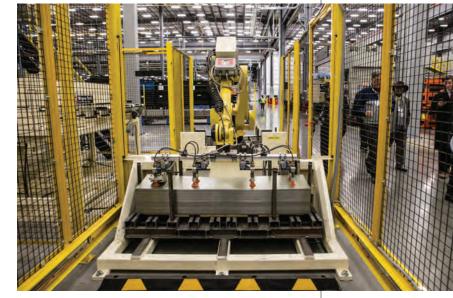
At the same time, the rest of the Metro Memphis economy has shifted toward services and sectors that are primarily focused on local markets. Manufacturing, which accounted for 23 percent of employment in 1980, fell to 9 percent by the end of the last decade. Lower-skilled (and often temporary or part-time) jobs related to distribution and logistics-along with retail, hospitality, and healthcare-have increasingly shaped the region's employment profile. A recent occupational analysis found that more than twothirds of jobs in Metro Memphis-67.8 percentare in occupational categories that pay below the average wage.

Changing that profile will require deliberate steps to build up the region's comparatively small but notable assets in new sectors, including biotechnology and biologistics, medical devices, diagnostics and personalized medicine, and emerging agricultural products and innovation.

Since 1980, employment in medical technologies production has expanded fourfold, from 2,000 jobs to almost 8,000, representing a growing regional specialization. Medical device manufacturing, equipment and supplies, and research and development related to medicine and life sciences, as well as diagnostic laboratories, have tripled their presence in the region, far outpacing national growth rates for those sectors.

Anchored by St. Jude Children's Research Hospital and firms such as Smith & Nephew, Medtronic, and Wright Medical, this fast-growing cluster represents a mix of international companies with strategic divisions in the region, high-growth companies headquartered in Metro Memphis, startups, and smaller specialized firms. Together, these firms and organizations position Metro Memphis as a player with growth potential in these advanced industries.

All of these industries represent traded sectorsthose that build wealth and opportunity by pulling



resources into the region from across the country and around the world. The region's recent success in attracting new manufacturing related to electric power transmission, home appliances, and food processing also expands its position in traded sectors. Business-to-business services offer other potential avenues for growth.

Metro Memphis has seen relatively rapid expansion in the value of its exports and its number of exportrelated jobs but retains substantial growth potential. Top exporting sectors include some of the region's strongest advanced industries, such as medical equipment and supplies, as well as legacy sectors like paper products, HVAC equipment, commodities, and agricultural products.

"Metro Memphis has seen relatively rapid expansion in the value of its exports and its number of export-related jobs but retains substantial growth potential."



# PERSISTENTLY LOW LEVELS OF EDUCATIONAL ATTAINMENT POSE A FORMIDABLE BARRIER TO THE REGIONAL ECONOMY'S POTENTIAL TO GROW AND DIVERSIFY.

Metro Memphis confronts an urgent challenge to improve the skills of its workforce. The region substantially trails national averages in educational attainment at the same time that it suffers from a shortage of skilled labor and workers struggle to find their footing in a new economy.

These realities undermine the ability of the region's industries to innovate and expand while limiting many area workers to low-skill, low-wage positions.

A 2012 study by The Brookings Institution found that nearly 40 percent of jobs in Metro Memphis required a bachelor's degree or higher education, but only 26 percent of adults in the region over age 25 possess that level of education. Another one-third of available jobs required some postsecondary training or an associate degree.

BROOKINGS METROPOLITAN POLICY PROGRAM In other words, nearly three-quarters of jobs in the region required some form of education or training beyond high school, but only about 60 percent of the region's adult population meets that criterion. Nearly 29 percent hold only a high school diploma or equivalent, while close to 14 percent have not earned even that basic credential.

Twenty-six percent of Metro Memphis residents hold a bachelor's degree or higher, compared to 30 percent or more in other major metropolitan areas. Another 7 percent hold an associate degree, while more than 200,000 residents have some college credits but no degree.

The gap in educational attainment between the region's white and black populations is significant. Only 17 percent of black adults have earned a bachelor's degree or higher, slightly less than half the attainment rate among whites. Reducing these disparities represents a critical imperative for the region.

Many partners and institutions are focused on raising educational attainment. Key initiatives include Memphis Fast Forward's PeopleFirst Partnership, Leadership Memphis' Memphis Talent Dividend, and the City of Memphis Office of Talent and Human Capital.

The state's "Tennessee Promise" initiative will expand access to community college and training by ensuring full scholarships to every student enrolled. The state also is offering some new funding to help its regions better align worker training with employers' needs and skill requirements.

# 8 THE REGION MUST ENHANCE AND BETTER COORDINATE ITS EFFORTS TO NURTURE INNOVATION AND SUPPORT ENTREPRENEURS AND STARTUPS.

Metro Memphis is home to world-class research assets, including St. Jude Children's Research Hospital, and is growing capacity at the University of Memphis. It also boasts notable firms involved in research and development (R&D) for medical devices, musculoskeletal therapies, and orthopedics, as well as smaller firms conducting groundbreaking work in related industries.

In overall size and scale, however, the region's innovation capacity is smaller than in other large metropolitan regions, and its research institutions and leading business sectors could be better aligned.

Memphis Bioworks Foundation has pioneered a successful model for investment and strategic partnership with industry to pursue emerging opportunities in its target sectors. It fosters and invests in the exploration of opportunities in biodevices and diagnostics, as well as agricultural innovation in areas such as petroleum substitutes, plastics, and polymers.

With respect to entrepreneurship, the region's growing network of incubators and accelerators screened more than 300 startups in 2012, provided

# INNOVATION AND ENTREPRENEURIAL NETWORK

A growing network of organizations in Metro Memphis supports innovation and entrepreneurs, including:

- > Emerge Memphis
- Memphis Bioworks Foundation
- > Memphis Research Consortium
- ► The MMBC Continuum
- > Start Co.
- The University of Memphis FedEx Institute of Technology & Crews Venture Labs
- The University of Tennessee Research Foundation

6,800 mentor hours, and worked with 30 new companies. But several key partners have undertaken a broad initiative to expand the network's reach and increase the overall impact. The Greater Memphis Chamber of Commerce, Memphis Bioworks Foundation, Start Co., and Emerge Memphis have formed the EPIcenter (Memphis Entrepreneurship Powered Innovation Center) and established a goal to support 1,000 entrepreneurs and launch 500 firms over the next 10 years.

# THE DOMINANT DEVELOPMENT PATTERN IN METRO MEMPHIS HINDERS INNOVATION AND ACCESS TO OPPORTUNITY.

In its current form, Metro Memphis is better designed to move products than to move people, and to foster outward growth and development rather than nurture the proximity and connectivity that is the hallmark of the innovation economy.

Employment patterns in the region are highly decentralized, with only about one-quarter of jobs concentrated in identifiable employment centers. While 81 percent of regional jobs are located in Shelby County, two-thirds of job growth in the last decade has occurred in surrounding counties.

As a result of both outmigration and annexation, residential density in the city of Memphis has declined substantially: from 7,780 people per square mile in 1950 to 1,915 most recently. This pattern of dispersion, coupled with the region's limited public transportation system, has left large areas-particularly urban communities within the city-without ready access to jobs in suburbs and surrounding counties.

This trend also undermines the opportunity to attract firms and talent back to the city, taking advantage of the wave of market interest-and current economic development trends-favoring locations in more densely populated urban areas.

Tax advantages and aggressive incentive packages in northern Mississippi have accelerated the outward growth pattern, luring firms to relocate within the region and increasing both segregation and disinvestment in older areas.





# STRATEGIES FOR TRANSFORMING THE METRO MEMPHIS ECONOMY

n response to these challenges and opportunities, **Focus: A Roadmap for Transforming the Metro Memphis Economy** calls upon partners throughout the region to pursue a new course and implement seven strategies that will build synergy and momentum toward a regional next economy.

#### STRATEGY 1:

#### Secure the Global Logistics Brand

Metro Memphis will solidify its position as a leader in global logistics by building on its core strengths and extensive air, rail, and river connections.

#### STRATEGY 2:

#### **Diversify the Economy Beyond Logistics**

At the same time, Metro Memphis will leverage its strengths in logistics to diversify the regional economy, targeting those sectors in which it has a foothold to stimulate production of higher-value products that gain competitive advantage from rapid turnaround and delivery.

#### STRATEGY 3:

#### Focus on Exports and International Trade

Given the region's strong infrastructure for international trade, a new focus on growing exports represents a growth opportunity for the region and for firms of all sizes.

#### STRATEGY 4:

#### **Build a Next Economy Workforce**

Growth in the next economy will require higher-level skills and the creation of a more effective opportunity pipeline, tailored to new growth sectors and driven by employers to secure better jobs and opportunities for more workers.

#### STRATEGY 5:

#### Organize for Innovation and Entrepreneurial Growth

Better coordination will enhance the burgeoning system of support for entrepreneurs in Metro Memphis and strengthen the region's capacity for innovation.

#### STRATEGY 6:

#### Create New Approaches to Development Designed for the New Economy

New forms of mixed-use development that foster concentration and connections will support the growth of new regional clusters and specializations.

#### STRATEGY 7:

# Develop New Capacity and Governance for Regional Development

New institutional capacity and governance will improve the region's ability to perform ongoing market analysis, reduce competition within the region, and guide implementation of the new approach to economic development outlined in the plan.







# IMPLEMENTATION: CALL TO ACTION

# Focus: A Roadmap for Transforming the Metro Memphis Economy

offers the region a shared vision for its future and the opportunity to set a new course, as well as a guide for organizing a new level of partnership and collaboration across the region.

The first challenge is to unite behind a solid plan to reinvigorate the economy, better align work already underway, and bring sustained focus to all of those efforts. It will require the creation of new capacity and a new governance structure to guide implementation of the plan, establishing it as a new way of conducting economic development.

In partnership with EDGE-the Economic Development Growth Engine for Memphis and Shelby County, Memphis Tomorrow, the Greater Memphis Chamber of Commerce, and other regional partners, the cochairs who have guided the development of **Focus: A Roadmap for Transforming the Metro Memphis**  **Economy** will reestablish its steering committee under the umbrella of Memphis Fast Forward, adding more industry leaders and representation from diverse stakeholders to guide implementation.

In coordinating action with key partners to ensure alignment, leadership will establish performance metrics, track progress, and hold partners accountable as implementation moves forward. It will build ongoing capacity for market analysis, identifying opportunities and prioritizing next steps.

In the first phase of implementation, the region will strengthen its workforce development system to prepare more workers for next economy jobs. The

Greater Memphis Alliance for a Competitive Workforce will leverage new state programs that expand access to community colleges and training and strengthen alignment with regional employers and real-world skill requirements.

The Alliance will target specific growth sectors, engaging employers to create a pipeline for workers to gain skill credentials for specific career pathways. Its business plan, already under development, calls for significant new resources to enhance the region's system of workforce development by substantially improving its performance at every level.

In other early stage implementation, the region will develop a comprehensive approach to increase exports and global trade, leveraging its world-class logistics hub as the gateway to new markets for regional firms.

The region will also explore the establishment of an innovation district tailored to next economy firms and workers in the vicinity of the downtown medical center. Early-stage work focused on biologistics to pursue development of higher-value supply chains is also underway.

These and other subsequent initiatives will require a high level of commitment and the alignment of vision, resources, talent, and infrastructure across the region. They will require vigilance and dedication to stay the course in pursuing a vision for Metro Memphis that will strengthen its position in the global economy.

Focus: A Roadmap for Transforming the Metro Memphis Economy calls upon Metro Memphis to become a region of pragmatic idealists facing facts, building on existing strengths, and addressing those challenges that hold the region back.

It also requires regional leaders to undertake the challenge of repositioning Metro Memphis for a new economic era. If executed successfully, it will impact the lives of more than a million people in the metro area, creating better jobs, a higher standard of living, and a more prosperous region.

"In coordinating action with key partners to ensure alignment, leadership will establish performance metrics, track progress, and hold partners accountable as implementation moves forward."



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BROOKINGS METROPOLITAN Policy Program

#### MEMPHIS & SHELBY COUNTY REGIONAL ECONOMIC DEVELOPMENT PLAN WORKING GROUPS

#### **CLUSTERS & CONCENTRATIONS**

Steve Bares, President & CEO, Memphis Bioworks Foundation

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Janie Day, Executive Director, Germantown Chamber of Commerce

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Charles Gulotta, President, Millington Chamber of Commerce

Mark Herbison, Senior Vice President, Economic Development, Greater Memphis Chamber of Commerce

Dr. Bruce Kirksey, Director of Research, AgriCenter International

Dr. Balaji Krishnan, Director of International MBA Program/Professor Marketing & Supply Chain, U of M

Mark Lange, President/CEO, National Cotton Council of America

Eric Matthews, Start Co.

Jim McDougal, Program Director, Memphis Area Association of Governments

Anthony Milton, Owner, Synergy Technologies Group

Joann Massey, Business Development Consultant, Tennessee Dept. of Economic &

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Iddo Patt, Director & Executive Producer, Modern Production Concepts

David Radiloff, VP, Mueller Industries

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Chris Schnee, General Manager/VP Sales & Marketing, Christie Medical

Sarah Sieloff, White House Council on Strong Cities Strong Communities

Leigh Shockey, CEO, Drexel Chemical (Chair Tennessee District Export Council)

David Spann, U.S. Department of Commerce Earnest Strickland, Director of Economic Development, Greater Memphis Chamber

of Commerce Rory Thomas, Executive Director, Tennessee

SBDC

#### HUMAN CAPITAL

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John Churchill, Southwest Tennessee Community College

Jon Crisp, Suburban Chambers Alliance

Reid Dulberger, EDGE Eugene Eckstein, University of Memphis

Desi Franklin, Senior VP and Assistant

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Applied Technology Lee Grehan, Assistant Director, Sparks

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Commerce Martha Mooneyhan, Concorde Career

College Gibson Sunny Morris, Consultant Barbara Prescott, Executive Director,

PeopleFirst Partnership

Roland Rayner, President, Tennessee College of Applied Technology

Skip Redmond, William R. Moore College of Technology

Douglas Scarboro, Chief Learning Officer, Office of Talent Development

Willie Slate, Memphis City Schools/Shelby County Schools

Maura Sullivan, Deputy CAO, City of Memphis

Blair Taylor, President, Memphis Tomorrow John Threadgill, President, Bartlett Area Chamber of Commerce

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Consultant, State of Tennessee ECD

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Charlie Santo, Interim Director, U of M

Memphis Urban Area Metropolitan

Emily Trenholm, Director, Community

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Graduate Program in City & Regional

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David Slott, President/COO, ARS Investment

Development Council of Greater Memphis

Preservation, Memphis Area Association of

Paul Young, Director, Shelby County Office of

Alonzo Weaver, VP of Engineering, Memphis

Josh Whitehead, Director, Office of Planning

& Development for Memphis & Shelby

Archie Willis, President, Community Capital

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Mark Brown, CAO, Town of Bartlett

Brian Collins, CFO, City of Memphis/

President Kiwanis Club of Memphis

Jerry Collins, President & CEO, Memphis

Rick Copeland, Director, Division of Planning

Interdisciplinary Studies, U of M - Public &

Jon Crisp, Suburban Chambers Alliance

Reid Dulberger, President/CEDO, EDGE

Cato Johnson, Senior VP of Corporate

Robert Lipscomb, Director, Housing &

Community Development/MHA

Pamela Marshall, Executive Director,

John Moore, President/CEO, Greater

Memphis Chamber

Family Foundations

Urban Area MPO

District)

Affairs, Methodist LeBonheur

Tom Fox, Assistant General Manager, MATA

Bryce Haugsdahl, Director, United Way of the

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Scott McCormick, Executive Director, Plough

Paul Morris, President, Downtown Memphis

Susan Shadt, President/CEO, ArtsMemphis

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Commission (Business Improvement

Hank Mullany, CEO, ServiceMaster

Mark Wender, Soulsville Foundation

& Development for Memphis & Shelby

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Melissa Cox-Rayner Business Development

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Sustainability

Company

County

Light Gas & Water

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County

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Jan Bouten, Partner, Innova

Marie Burgess, Planner, City of Germantown Jonathan Cross, President, Jonathan Cross Ventures & Holdings

Alandas Dobbins, Director, Mayor's Office of Resources & Enterprise

Christine Donhardt, Planner, Shelby County Office of Sustainability

Leigh Anne Downes, Director of Economic Development, Greater Memphis Chamber of Commerce

Tal Frankfurt, CEO, Cloud for Good

Andre Fowlkes, Start Co.

Richard Magid, Vice President, UT Research

Melinda McNeely, Smith & Nephew

Tommy Pacello, Mayor's Innovation Delivery Team

Fran Persechini, President/CEO, Collierville Chamber of Commerce

Natalie Robinson, Memphis Minority Business Council

Gary Stevenson, Partner, MB Ventures

David Waddell, President/Chief Investment Strategist, Waddell & Associates (Treasurer, Economic Club)

Chris West, Need Registry/Formerly with GTX

Laura Whitsitt, Senior VP Research &

Emerging Technologies, Smith & Nephew Ted Townsend, Assistant Commissioner of Strategy, State of Tennessee ECD

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Laura Adams, Executive Director, Shelby Farms Park Conservancy

Mairi Albertson, Administrator, Housing & Community Development

Les Binkley, Vice President, Boyle Investments

Steve Berger, Principal, BR3GS Architects Marie Burgess, Planner, City of Germantown John Cameron, City Engineer, City of

Memphis Jaime Groce, Town Planner, Town of

Collierville Steve Guinn, Vice President, Highwoods Properties

Andy Kitsinger, VP Planning & Development, Downtown Memphis Commission (Midtown Dev. Board)

Heather Baugus Koury, Executive Director, AIA Memphis

Riverfront Development Corporation

Memphis Area Association of Governments

Doug McGowen, Director, Mayor's Innovation

Pamela Marshell, Executive Director,

Dexter Muller, Senior Vice President,

Community Development, Greater

Memphis Chamber of Commerce

Dan Poag, Chairman, Poag & McEwen

John Lancaster, Planner, MATA Benny Lendermon, President/CEO.

Delivery Team

Lifestyle Centers

# ABOUT THE BROOKINGS-ROCKEFELLER PROJECT ON STATE AND METROPOLITAN INNOVATION

This is part of a series of papers being produced by the Brookings-Rockefeller Project on State and Metropolitan Innovation.

States and metropolitan areas will be the hubs of policy innovation in the United States, and the places that lay the groundwork for the next economy. The project will present fiscally responsible ideas state leaders can use to create an economy that is driven by exports, powered by low carbon, fueled by innovation, rich with opportunity, and led by metropolitan areas.



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